RUN YOUR HOTEL BUSINESS SMOOTHLY

eZee Absolute

Cloud-based Hotel Management Software

Outline
Presentation

Why do you need a Hotel Management Software?

Bad Management = Poor Service = Fewer Customers.

While...

Good Management = Excellent Service = More Customers.

Using a well-crafted software for your hotel business saves both time and effort in carrying out your managerial tasks and business services.

Key benefits:

Quickens and streamlines all your operations

Earns higher profits

Improves guest engagement

Increases staff's efficiency

Types of Hotel Software:
On-premise and Cloud based

On-premise is a desktop based PMS whereas Cloud based (recommended) or online hotel software is next generation software, which allows you to monitor your hotel business from **anywhere at anytime**.

Hoteliers are moving towards cloud based software where hotel or hotel groups can effectively simplify and organise their departments core operations by replacing the traditional methods of hotel keeping.

Let us elaborate with their major differences:

On-premise	Cloud Based
● Requires a specific set of hardware.	● No need of any hardware requirements.
● Annual Maintenance Costs (AMC) charges.	● One-time setup fee and annual or monthly subscription charges.
● Accessible only from the system on which it is configured.	● Accessible via a secure login from any computer or mobile device connected to the Internet.
● Time-consuming updates.	● Easy and timesaving updates.
● Data security is the property's responsibility.	● Data is secured on the cloud.

What Features our

Cloud Based Software Provides:

- Front-office Operations
- Reservation Management
- Billing and Payments
- Rate Management
- Revenue Management
- Housekeeping

- Hotel PMS Mobile App
- Hotel Marketing and Guest Engagement
- Hotel Chains
- Reports
- Security and Stability

Let's explore its features in depth:

Front-office Operations

- Speedy check-in check-out process

- Automatic night audit

- Automatic room allocation

- Suitable for day-use service

- Keeps a track of blacklisted guest

- Differentiates room statuses through different color codes

- Captures guest photo, scan Driving License, Passport and Guest ID as a part of guest information

- Universal search for any guest details or important information

- Provides you lists of arrival, departure, booking and more for streamlined operations
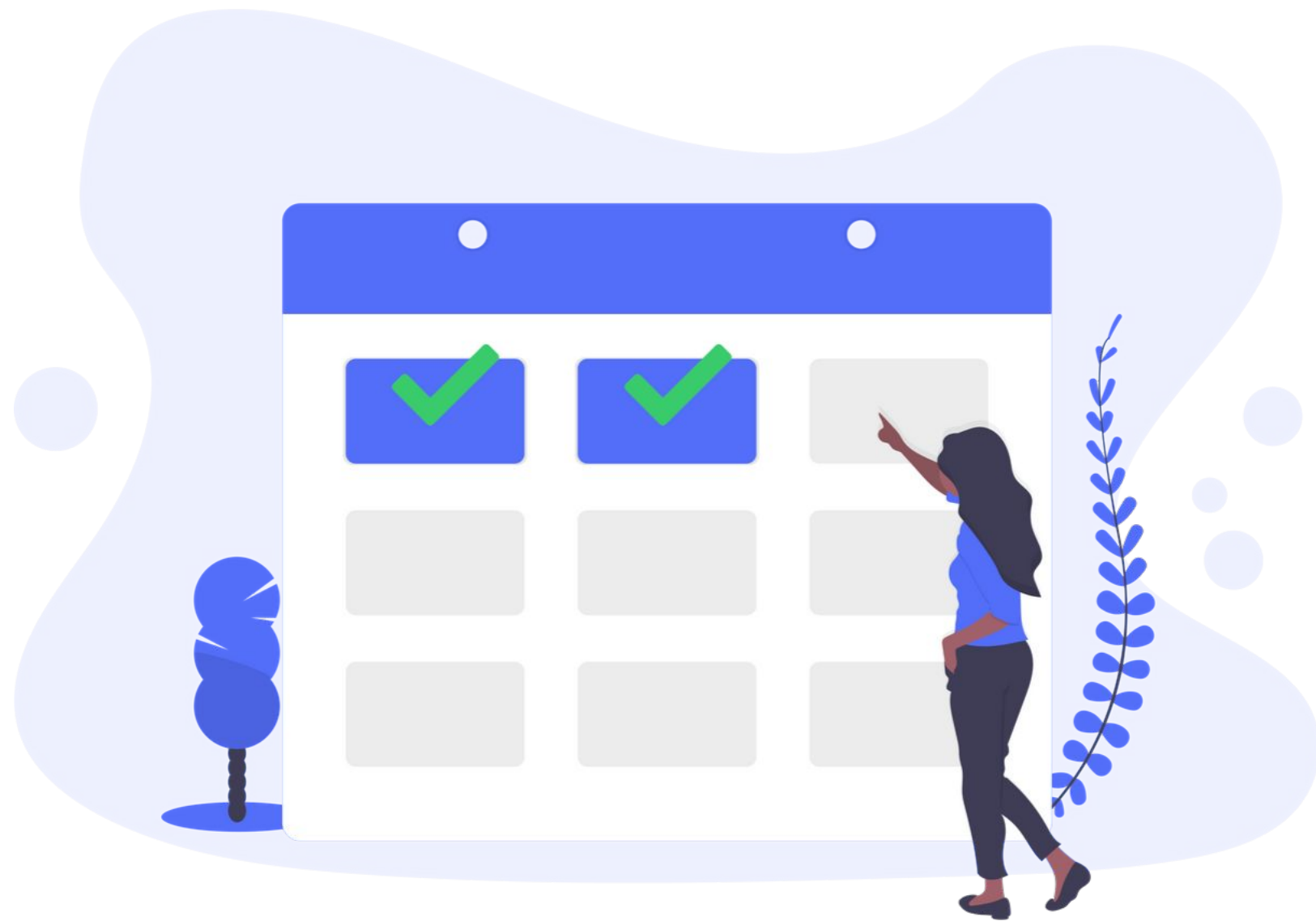
Reservations Management

- eZee Absolute handles all types of bookings: walk-ins, OTA, offline travel agent, corporates and online reservations
- Instant booking confirmation to guest
- Gain real-time insights of your hotel performance through 4 different views
- Customize mandatory information you need while taking guest reservation
- Manage cancel/no-show bookings with single click
- Identify group reservations using codes and colors
- Smartly merge or split group payments
- Perform group operations like bill to the group owner, check-in, no-show, cancellation etc

Billing and Payments

- Transfer folios from one room to another

- Merge and split folios as per the guest requirements

- Get list of unsettled folios in a single click

- Configure extra charges and inclusions to be posted on the folio

- Generate folios in your guest's preferred currency and language

- Charge guests for cancelled and no-show reservations

- Software provides folio templates that meet your region's statutory requirements (we develop new templates for your region if required)

Add Ons:

We've customised our cloud PMS with some region wise taxes such as:

- GST for Malaysia

- BIR for Philippines Country

- Green Tax Report for Maldives

- Government Statistical Report Interface for Iceland

- Panama Government Report for Panama

Rate Management

- Configure multiple rate plans and set rates according to season

- Set, manage and record separate contract rates for your business sources: travel agent, OTAs, car rentals, taxi drivers

- Allows you to configure negotiated rates for special guests

- Manage company accounts who are frequently staying at your hotel

- Configure slab and flat taxes

Revenue Management

- Keeps track of your ADR, RevPAR and occupancy percentage

- Set up separate rates for your website and channels from one place

Housekeeping

- Assign tasks to housekeepers from the hotel software

- Engage your entire housekeeping department and get updates of their activity via eZee Absolute

  mobile app

- Allows to update task statuses, post remarks and notes

- Lets you to block or unblock rooms from inventory for maintenance

Hotel PMS Mobile App

eZee Absolute offers a mobile app to help you manage your business on-the-go!

Through the app:

- Get notified on bookings and other important activities happening at your hotel
- Print guest registration cards, vouchers, invoices and perform various operations
- Switch between multiple properties
- Manage your online reviews

and much more
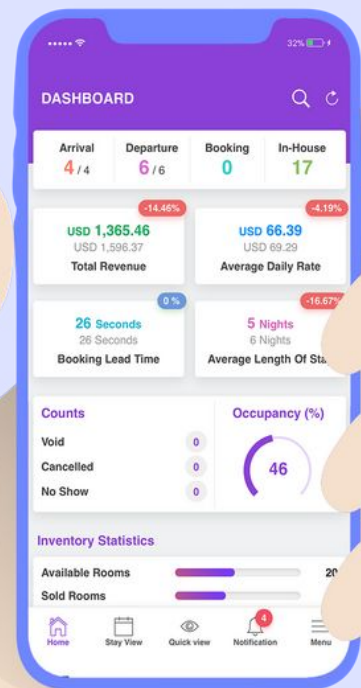
Know what the app has for you, in 100 seconds!

Hotel Marketing and Guest Engagement

- Saves your guest database in the system

- Send promotional Emails and SMSes to your guest from the system

- Helps you to collect reviews through TripAdvisor review express program

- Manage and respond to your online reviews through Critique
  (additional charges applicable)

- Schedule informative pre-arrival, in-house and post-departure emails

Hotel Chains

- Consolidate data of your entire hotel chain at a single place

- Simplifies your hotel chain operations through a single login with our Central Reservation System

- Saves guest profiles centrally, for those guests who've stayed at any location of your group

- Centrally manages your hotel chain's travel agent profiles

- Grant user privileges as per their roles and location

Reports

- System emails reports after the night audit
- Provides daily reports of reservation, bookings, arrivals and departures at the end of the day
- Innalytics helps you to receive insights on occupancy, revenue, most performing OTA, and other important facets of your hotel

Moreover provides clear reports like:

1. Front-office

2. Backoffice

3. Housekeeping and managerial

4. Tax and accounting

and many more...

Security and Stability

- Grant user privileges as per their roles and restrict important data access

- Locks the transactions to avoid operation overlap between multiple users

- Closely records the changes made by all users at any date and time
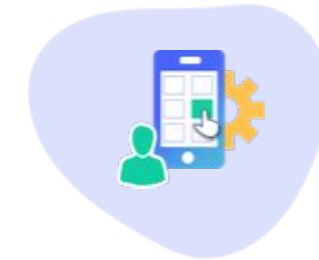
Why best than the rest?

Meal plans and packages

Easily configure various rate plans and meal plans that you offer. With respect to which, you can also set up and sell those combined rate plans as packages.
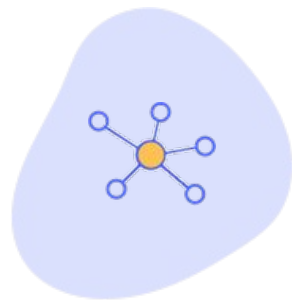
ePayments

Online hotel management software lets you send payment links to your guests to collect reservation deposit.

Guest self-check-ins

Lets your guests build and manage their profiles, perform self check-in, request for services, check bills and more; which improves guest experience.

500+ third-party integrations

Choose the best from 500+ third-party integrations like financial accounting, payment gateways, key card door locks and many more

Automatic credit card verification

If card found invalid our channel manager will alert you to avoid no-shows and cancellations.

Expense management

Get reports which help you with your hotel's expense management and calculation from the system itself.

Third Party Integrations

Financial Accounting

xero | qb | Tally POWER OF SIMPLICITY | ALIF MANAGEMENT SERVICES PVT LTD Software Designers & Consultants | Asiasoft Asiasoft Business Solutions

Payment Gateways

ZEAMSTER | sage Pay | globalpayments | XCHARGE | SLIMCD | CX PAY

SMS

Nimbus IT SOLUTIONS | routemobile communication simplified | way2sms #India's #1 SMS platform | directSMS | silverstreet*

Channel Manager

PARITY RATE | Buzzotel YOUR AUTOMATED REVENUE MANAGER | SiteMinder | bookvisit | resonline
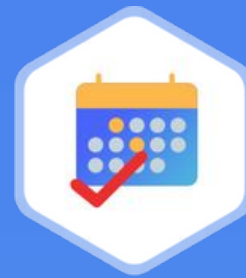
Integrated Total Hospitality Solutions

Integrating with our hotel channel manager also allows you to perform live inventory and rate updates on all your connected channels, reducing overbookings and rate disparity issues.

Hotel
Management Software

Hotel
Booking Engine

Hotel
Channel Manager

Central
Reservation System

Reputation
Management System

Restaurant
POS Software

Hotel & Restaurant
Website Builder Software

Asia

Logo	Name	Country
Armenian Inn Hostel	Armenia Inn	Armenia
GreenView Golf Resort	Greenview Golf Resort	Bangladesh
THE ORIENTAL — A hotel as unique as Sikkim itself	The Oriental	India
BOHOL South Beach HOTEL	Bohol SOUTH BEACH Hotel	Philippines
Sulit Place	Sulit Place	Philippines
AKARA Suites and Apartments	Akara Apartments	Sri Lanka
Sundaras — enjoy your stay	Sundaras Resort & Spa	Sri Lanka
BTR SUITES	BTR suites	Thailand
BLUERAMA KOH PHANGAN	Bluerama Koh Phangan	Thailand
FLORAL BLOSSOM Sathorn	Hotel Blossom Sathorn	Thailand
Sarana Bungalows Koh Phangan, Thailand	Sarana Bungalows	Thailand
SR THE SIAM RESIDENCE Boutique Resort	The Siam Residence Boutique Resort	Thailand
ANANDA RESORT MUINE-VIETNAM	Ananda Resort	Vietnam
MERACUS HOTEL	Meracus Hotel	Vietnam

Africa and Middle East

Lagoonie Lodge	Egypt

LEADERS PLAZA	
Leaders Plaza Salmiya	Kuwait

Riad Melhoun	
Riad Melhoun	Morocco

Desert Rose Olaya	
Desert Rose Olaya	Saudi Arabia

Palm Beach Zanzibar	Tanzania

jafferji beach retreat	
Jafferji Beach Retreat	Tanzania

Kindoroko HOTEL	
Kindoroko Hotel	Tanzania

KISIWA ON THE BEACH	
Kisiwa on the Beach	Tanzania

URLA SURF HOUSE	
Urla Surf House	Turkey

Europe

Hotel Veliera — Albania	**Beach Hotel Plaža** — Croatia	**Plaza Marchi Old Town** — Croatia	**Residence Pic De L`ours** — France
Lamda Destinations Limited — Greece	**Villa Bordeaux** — Greece	**Iceland Summer** — Iceland	**Caitins Pub & Accommodation** — Iceland
Yacht Club Marina di Loano — Italy	**Julesys BnB** — Malta	**Hotel Galeria** — Spain	**Land Hotel** — Ireland
Budapest Best Apartments — Hungary	**Bluemont Bromsgrove South** — United Kingdom	**Falls of Lora hotels** — United Kingdom	**Longs Inn** — United Kingdom
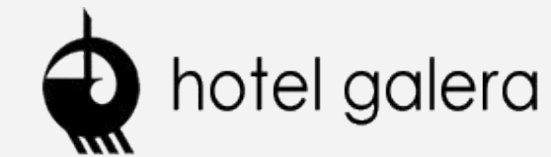
Americas

Logo	Name	Country
TUNQUELEN	Complejo Tunquelen	Argentina
postales HOTEL BOUTIQUE & RESTÓ	Postales Hotel Boutique	Argentina
MARLEY Resort & Spa, Cable Beach, Nassau Bahamas	Marley Resort And Spa	Bahamas
BRAHMA BLUE BELIZE	Brahma Blue & Playa Villas	Belize
CASSIA HILL RESORT BELIZE	Cassia Hill Resort	Belize
BluZen Caye Caulker - Belize	Reef Realty	Belize
ANGRA BOUTIQUE HOTEL	Angra Boutique	Brazil
BOWMANVILLE MARINA	Bowmanville Marina Inn & Suites	Canada
SPA MOTEL HARRISON HOT SPRINGS	Harrison Spa Motel	Canada
Ex Monarca	Ex Monarca	Chile
Arenal Rabfer Hotel	Arenal Rabfer	Costa Rica
Los Corales Village	Los Corales Village	Dominican Republic
LES HOTELS MAYA	Hotel Maya del Carmen	Mexico
Eleven Apartels™	DTLA Suite by Eleven	United states
Emerald Isle	Emerald Isle	United states

Oceania

Amazing Accomodations — Australia	Cremorne Point Manor — Australia	Glenferrie Lodge — Australia	Nozawa Holidays — Australia
Ocean Villa Guam — Guam	Chapung SeBali Resort and Spa — Indonesia	Lilin Lovina Beach — Indonesia	Villa Nelayan — Indonesia
Admiralty Lodge — New Zealand	Baileys At The Beach Motel — New Zealand		

Testimonials

The support team has been working with me for around 4 years! Very personalized people! I highly recommend them! One of the best PMS system I have come across.

Mark Kunie, Coastgate Hotel

eZee is Amazing! Still wondering how could we survive without it!

We've been using this software for over 2 years now and it's been very easy for all our staff members. eZee's support team helps us right away whenever there is any issue. I'm still amazed by the amount of time it saves for us and how it has helped us generate more revenue.

Jos de Haan, Hotel La Rosa del Paseo

Let these numbers do the talking!

22000+
Happy
Clients Worldwide

159k+
Users
Of Software

500+
Third Party
Integrations

200+
Distributors
Worldwide

50+
Languages
Supported

105+
Regional
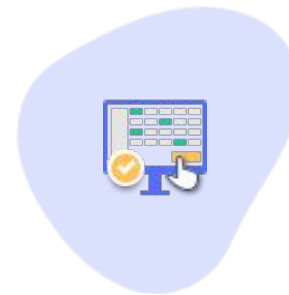Support Centers

15+
Years
In Industry

160+
Countries

Why eZee?

All in one
integrated solutions

Excellent
user experience

Free trial
for software evaluation

Solid after
sale support training

Regular product
updates and customizations

Live demo
in your hotel data

Live Support

Email
cm@ezeetechnosys.com

Live Chat
Connect now

Phone
+91-261-677-8777

Real Time Messaging
Skype: ezee.technosys

Unlimited Training
Set it up

FAQs
Find Answers

Try 14 days **Free Trial** of eZee Absolute

+

Free access to our Mobile Application from here

GET IT ON
Google Play

Download on the
App Store

START NOW!

Contact Us

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